U.S. Patent and Trademark Office. U.S. DEPARTMENT OF COMMERCE

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UTILITY PATENT APPLICATION TRANSMITTAL

(Only for new nonprovisional applications under 37 C.F.R. 1.53(b))

Attorney Docket No.	1271a
First Inventor	Minh Duy Khuc
Title	Call Processing System and Service Control Point For Handling Calls to A Call Center
Express Mail Label No.	EV 335506705 US

APPLICATION ELEMEN See MPEP chapter 600 concerning utility patent applicati		ADDR	ESS TO:	Commiss P.O. Box		. PTC		
					a VA 22313-1450	— — — — — — — — — — — — — — — — — — —		
Fee Transmittal Form (e.g., PTO/SB/17 (Submit an original and a duplicate for fee processing Applicant claims small entity status. See 37 CFR 1.27. Specification [Total Paging for the Invention - Cross Reference to Related Applications - Statement Regarding Fed sponsored R & D.	ges 66]	8. Nucleotide and/or Amino Acid Sequence Submission (if applicable, all necessary) a. □ Computer Readable Form (CRF) b. Specification Sequence Listing on: i. □ CD-ROM or CD-R (2 copies); or ii. □ Paper				17548 10/798		
 Reference to sequence listing, a table, or a computer program listing appendix 		c. Statements verifying identity of above copies ACCOMPANYING APPLICATIONS PARTS				-		
- Background of the Invention - Brief Summary of the Invention - Brief Description of the Drawings (if filed) - Detailed Description - Claim(s) - Abstract of the Disclosure 4. Drawing(s) (35 U.S.C.113) [Total Sh	eets 25	9.	Assignment F 37 C.F.R. 3.7 (when there is	Papers (con 3(b) Stater s an assign slation Doc	ver sheet & document(s)			
5. Oath or Declaration [Total She			Statement (ID)S)/PTO-14	149 Citations			
a. Newly executed (original or copy)	3010 0 1	13. 🔲	Preliminary A	mendmen	t			
b. Copy from a prior application (37 CFR	1.63 (d))	14. 🔲			I (MPEP 503)			
(for a continuation/divisional with Box		15. 🗆	(Should be specifically itemized) 15. Certified Copy of Priority Document(s)					
i. DELETION OF INVENTOR(S)		(if foreign priority is claimed)						
Signed statement attached deleting inventor named in the prior application, see 37 CFR 1.63(d)(2) and 1.33(b).	16. Nonpublication Request under 35 U.S.C. 122 (b)(2)(B)(i). Applicant must attach form PTO/SB/35 or its equivalent.							
6. Application Data Sheet. See 37 CFR 1.76	i	17. 🗆	Other:	J. 10.		_		
18. If a CONTINUING APPLICATION, check appropriate box, and supply the requisite information below and in a preliminary amendment,								
or in an Application Data Sheet under 37 CFR 1.76:	·	(CID)	of arias	andiestion A	In: 00 / 200 688			
☑ Continuation ☐ Divisional ☐ C Prior application information: Examiner Bing 9	Continuation-in-part O. Bui	(CIP)	•	Unit: 2642	lo: <u>09</u> / <u>300,688</u>			
For CONTINUATION or DIVISIONAL APPS only: The entire is considered a part of the disclosure of the accompanying be relied upon when a portion has been inadvertently or in the control of	e disclosure of the	lication and is	ion, from which s hereby incorpo	an oath or d	eclaration is supplied under erence. The incorporation <u>c</u>	Box 5b, an only		
19	9. CORRESPON	DENCE AD	DRESS					
☑ Customer Number	mer Number 2800				Correspondence address be	low		
Name								
Address								
Address								
City	State							
Country	ephone			Fax				
Name (Print/Type) Stephen S. Roche	R	Registration No. (Attorney/Agent) 52,176						
Signature				Date	3/11/04			

This collection of information is required by 37 CF&1.53(b). The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Mail Stop Patent Application, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

PTO/SB/17 (10-03)

Approved for use through 07/31/2006. OMB 0651-0032

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	for	FY	200)4	

Effective 10/01/2003. Patent fees are subject to annual revision.

☐ Applicant claims small entity status. See 37 CFR 1.27

TOTAL AMOUNT OF PAYMENT

(\$)	2084
(Ψ)	200-

Complete if Known				
Application Number	applied for			
Filing Date	herewith			
First Named Inventor	Minh Duy Khuc			
Examiner Name				
Art Unit				
Attorney Docket No.	1271a			

	METHOD OF PAYMENT (check all that apply) FEE CALCULATION (continued)											
					3. Al	DITIO	NAL FE	ES				
☐ Check ☐ Credit card ☐ Money ☐ Other ☐ None ☐ Order			Large	Entity	Small I	Entity						
☑ Depo		ount:					Fee Code	Fee (\$)	Fee Code	Fee (\$)	Fee Description	Fee Paid
Depo Acco		210765				1051	130	2051	65	Surcharge - late filing fee or oath		
Numt							1052	50	2052	25	Surcharge - late provisional filing fee or cover sheet.	
Deposit			1053	130	1053	130	Non-English specification					
Account Sprint Communications Company, L. P.			1812	2,520	1812	2,520	For filing a request for reexamination					
Name The Dire		uthorized t	o: (ch	eck all that	appiv)		1804	920*	1804	920*	Requesting publication of SIR prior to Examiner action	
Charg	ge fee(s) ge any a	indicated be dditional fee	elow (s) dur	Credit a ring the per	ny overpayi dency of th	is application	1805	1,840*	1805	1,840*	Requesting publication of SIR after Examiner action	
		indicated be			he filing fe	e	1251	110	2251	55	Extension for reply within first month	
to the abo	ove-laer	ntified depos FE		CULATION			1252	420	2252	210	Extension for reply within second month	
1. B	BASIC	FILING FE	=				1253	950	2253	475	Extension for reply within third month	
Large En	tity	Small Entity	Ĺ				1254	1,480	2254	740	Extension for reply within fourth month	
Fee Code	Fee (\$)	Fee Fee Code (\$)	9 <u>F</u>	ee Descript	<u>on</u>	Fee Paid	1255	2,010	2255	1,005	Extension for reply within fifth month	
1001	770	2001 385	s U	tility filing fe)	770	1401	330	2401	165	Notice of Appeal	
1002	340	2002 170	_	esign filing f			1402	330	2402	165	Filing a brief in support of an appeal	
1003	530	2003 265		lant filing fee			1403	290	2403	145	Request for oral hearing	
1004	770	2004 385	R	eissue filing	fee		1451	1,510	1451	1,510	Petition to institute a public use proceeding	
1005 160 2005 80 Provisional filling fee			1452	110	2452	55	Petition to revive - unavoidable					
SUBTOTAL (1) (\$) 770			1453	1,330	2453	665	Petition to revive – unintentional					
				1501	1,330	2501	665	Utility issue fee (or reissue)				
2. EXTRA CLAIM FEES FOR UTILITY AND REISSUE				1502	480	2502	240	Design issue fee				
				Extra Claims	Fee from below	Fee Paid	1503	640	2503	320	Plant issue fee	
Total Claim	ıs 93	-20 **		73 X		= 1314	1460	130	1460	130	Petitions to the Commissioner	
Independent	. =		Ħ	1		i F	1807	50	1807	50	Processing fee under 37 CFR 1.17 (q)
Claims	3	-3 **	= [0 ×		= 0	1806	180	1806	180	Submission of Information Disclosure Stmt	
Multiple Dependent Large Ent	titu	ı Small E	ntity	×	L	= 0	8021	40	8021	40	Recording each patent assignment per property (times number of properties)	
Fee Code	Fee (\$)	Fee Code	Fee (\$)	Fee Des	ription		1809	770	2809	385	Filing a submission after final rejection (37 CFR § 1.129(a))	,
1202	18	2202	9	Claims in	excess of 2	0	1810	770	2810	385	For each additional invention to be	
1201	86	2201	43			n excess of 3					examined (37 CFR § 1.129(b))	
1203	290	2203	145	Multiple o	ependent cl	aim, if not paid	1801	770	2801	385	Request for Continued Examination (RCE)	
1204	86	2204	43	** Reissu original p		ent claims over	1802	900	1802	900	Request for expedited examination of a design application	\vdash
1205 18 2205 9 ** Reissue claims in excess of 20 and over original patent					Other f	Other fee (specify)						
SUBTOTAL (2) (\$) 1314									aid SUBTOTAL (3) (\$) 0	<u></u>		
				Redu	ced by Ba	asic rilini	y ree Pa	200 SUBTUTAL (3) (\$)0				
**or number previously paid, if greater; For Reissues, see above												

SUBMITTED BY				C	omplete (if applicable)
Name (Print/Type)	Stephen S. Roche	Registration No. (Attorney/Agent)	52,176	Telephone	(303) 938-9999 ext. 15
Signature	D/			Date	3/11/04

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NONPUBLICATION REQUEST UNDER 35 U.S.C. 122(b)(2)(B)(i)

First I	Named Inventor	Minh Duy Khuc
Title	Call Processing S Handling Calls to	System and Service Control Point For A Call Center
Atty Docket Number		1271a

I hereby certify that the invention disclosed in the attached application has not and will not be the subject of an application filed in another country, or under a multilateral agreement, that requires publication at eighteen months after filing.

I hereby request that the attached application not be published under 35 U.S.C. 122(b).

3/11/04

Date

Signature

Stephen S. Roche, Reg. 52, 176

Telephone number

Typed or printed name

This request must be signed in compliance with 37 CFR 1.33(b) and submitted with the application **upon filing**.

Applicant may rescind this nonpublication request at any time. If applicant rescinds a request that an application not be published under 35 U.S.C. 122(b), the application will be scheduled for publication at eighteen months from the earliest claimed filing date for which a benefit is claimed.

If applicant subsequently files an application directed to the invention disclosed in the attached application in another country, or under a multilateral international agreement, that requires publication of applications eighteen months after filing, the applicant must notify the United States Patent and Trademark Office of such filing within forty-five (45) days after the date of the filing of such foreign or international application. Failure to do so will result in abandonment of this application (35 U.S.C. 122(b)(2)(B)(iii)).

This collection of information is required by 37 CFR 1.213(a). The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 6 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.